

ViON® Services: Service Packs and Residency Services

The Challenge

With frequent technology advances, increasing security threats, explosive data growth and decreasing budgets, today's IT teams struggle to balance competing priorities while improving efficiencies in their environments. In addition, complex undertakings such as cloud and virtualization are no longer niche capabilities, but mission critical priorities. The ability to quickly adapt to new technologies and improve productivity while also saving time and money is essential for success. Finding the right expertise to help deliver against those challenges can be difficult, and in many cases, a full-time employee may not be required. This is where ViON Service Packs and Residency Services can help.

ViON Services Offerings

ViON Service Packs and Residency Services provide technology experts to augment your teams. From helping transform technical environments to an operational steady state to assisting with daily operations or filling critical experience gaps, ViON provides multiple options that complement IT teams with resources to support infrastructure, cloud or data analytics services. ViON Service Packs provide short-term expert support, while Residency Services cover longer term engagements.

ViON SERVICE PACKS	
Engagement Period(s)	Description
1 Week Increments	<p>One-week onsite engagement with subject matter expert</p> <p>Firm Fixed Price, single SKU</p> <p>Simple engagement process</p>

ViON RESIDENCY SERVICES	
Engagement Period(s)	Description
3 Months	Multi-month engagement with subject matter expert
6 Months	Firm Fixed Price, single SKU
12 Months	Remote access to subject matter expert

Both ViON Service Packs and Residency Services can be procured under a firm fixed price, single SKU to support technology environments for:



Cloud



Automation



Business Analytics



Security



Virtualization



Design and
Architecture



Backup and Recovery/
Data Protection &
Disaster Recovery



Reporting and
Monitoring

Why ViON Services:

- Proven approach addressing technology, process and human resources considerations
- Impressive record of delivering results at some of the largest organizations with mission-critical needs
- Actionable recommendations for executive and technical management
- Extensive partner network of experts to augment ViON services
- Variety of tools and industry “best practices” that ensure solution deployment success
- Talented, experienced team that is accustomed to working in Department of Defense (DoD) and/or INTEL environments



Key Benefits

- Optimize operations and management of your data center
- Increase adoption of new technology and maximize benefits of your purchase
- Increase IT staff expertise with specialized knowledge and best practices from ViON technology experts

About ViON Corporation

ViON Corporation is a cloud service provider with over 40 years' experience designing and delivering enterprise data center solutions for government agencies and commercial businesses. The company provides a large portfolio of IT as-a-Service, including infrastructure, multi-cloud and artificial intelligence (AI) solutions. Focused on supporting the customer's IT modernization requirements, ViON's Enterprise Cloud is changing cloud management for the market, providing a streamlined platform to audit and control technology in an evolving multi-cloud world. The ViON Marketplace® allows customers to research, compare, procure and manage a full range of everything as-a-Service solutions from leading manufacturers via a single portal. ViON delivers an outstanding customer experience at every step with professional and managed services, backed by highly-trained, cleared resources. A veteran-owned company based in Herndon, Virginia, the company has field offices throughout the U.S. (vion.com).



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